TOKEN SECURITY

Jefferson Bank requires Treasury Management customers that process ACH and/or Wire transactions to utilize a security token. For your convenience, the following options are available for token security and each user at your company may use:

- Symantec VIP Access Desktop.
- Symantec VIP Access Mobile App.



Symantec Validation & ID Protection (VIP) protects your online accounts and transactions. The VIP credential provides a dynamic security code that you can use in addition to your user name and password for safe and secure account access and transaction submission. Two options are available for you to select to utilize as a token. See the options below.

Symantec VIP Access Desktop



- Symantec Validation & ID Protection (VIP) Access Desktop is a free online security credential that you can download to your computer desktop (Windows or Mac).*
- How does VIP Access work?
 - » VIP Access helps protect your accounts and your identity by requiring a higher level of security when you conduct online transactions.
 - » The six-digit security code is required to authorize the processing of ACH/Wire transactions on the Online Banking System.

*Symantec Validation & ID Protection (VIP) is a third party software. Jefferson Bank is not responsible for the content or services they provide.

Ask to speak with a Treasury Management Specialist.

(210) 736-7206 TreasurySupport@JeffersonBank.com

- To use Symantec VIP Access Desktop:
- » Go to https://idprotect.vip.symantec.com/desktop/download.v
- » Download the appropriate version (Windows or Mac).
- » Complete the installation.
- » Send the Credential ID to Jefferson Bank in a secure message in Online Banking.
- To use Symantec VIP Access Mobile:
 - » Go to <u>https://m.vip.symantec.com/home.v</u> or your phone's app store and search for VIP Access.
 - » Download the appropriate version to your phone.
 - » Send the Credential ID to Jefferson Bank in a secure message in Online Banking.

